

# Introduction

If you're just checking us out – or if you're already a member of our team – thanks very much for your interest in *Walker Air Transport*. While we've made every effort to keep things simple and straightforward here, we recognize the fact questions will *always* arise, no matter what we've included here. And that's why we've created this *Frequently Asked Questions* (FAQ).

We genuinely consider this to be a living, breathing document and will continually update it in the days ahead as more questions surface whose answers may help make life in our organization easier and more enjoyable.

Let us know what you think of our efforts by submitting a **Help Ticket**.

General Contact	Company Website	Discord Invitation
<b>help@walkerair.us</b>	<b>https://walkerair.us</b>	You can find it in your <i>Welcome Email</i> – <b>or</b> – click <b>Discord</b> in the menu under your name in the <i>Navigation Bar</i> on the <i>Crew Operations</i> website.

Help   Assistance   Requests	Action Steps	
For <b>Company Pilots</b>	<b>Company-Related Issues</b>	<b>All Others</b>
	Submit a <i>Help Ticket</i> ( <b>Help &gt; Submit A Ticket</b> ) or post to the <b>#support</b> channel in <i>Discord</i> .	Submit a <i>Help Ticket</i> ( <b>Help &gt; Submit A Ticket</b> ) or post to the <b>#general</b> channel in <i>Discord</i> .
For all others	Submit a <b>Help Ticket</b> or email <b>help@walkerair.us</b> .	

While every effort has been made to address the questions frequently asked of us, we readily acknowledge there may likely be many others that have not. If you have a question we've not covered here – or if one's been covered in a way leaving you with more questions than answers – please contact us. Allow us an opportunity to improve this document *and* your experience.

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