

# Pilot Reports (PIREPS)

A PIREP is, quite simply, a Pilot Report. It contains digital data about the flight you flew and completed. After processing that data in our automated, proprietary system, it's immediately filed, at which time it's also added to your Pilot Logbook where it's then available for review. Manually-submitted PIREPS are not allowed.

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# Locating Your PIREP

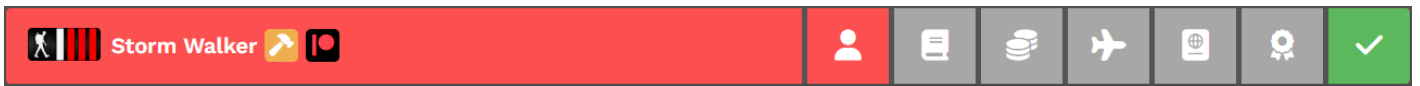
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PIREPS are stored in your **Logbook**. They may be accessed by using the *Navigation Bar* in the *Crew Ops* website.

Locate your name on the right side of the *Navigation Bar*.

Scroll down to **Profile** and click it.

At the top of the screen opening afterwards, you'll see the Bar below along the top of your screen containing your Insignia, Name and a series of buttons on the right.



To view all of your PIREPS, click **this** button.



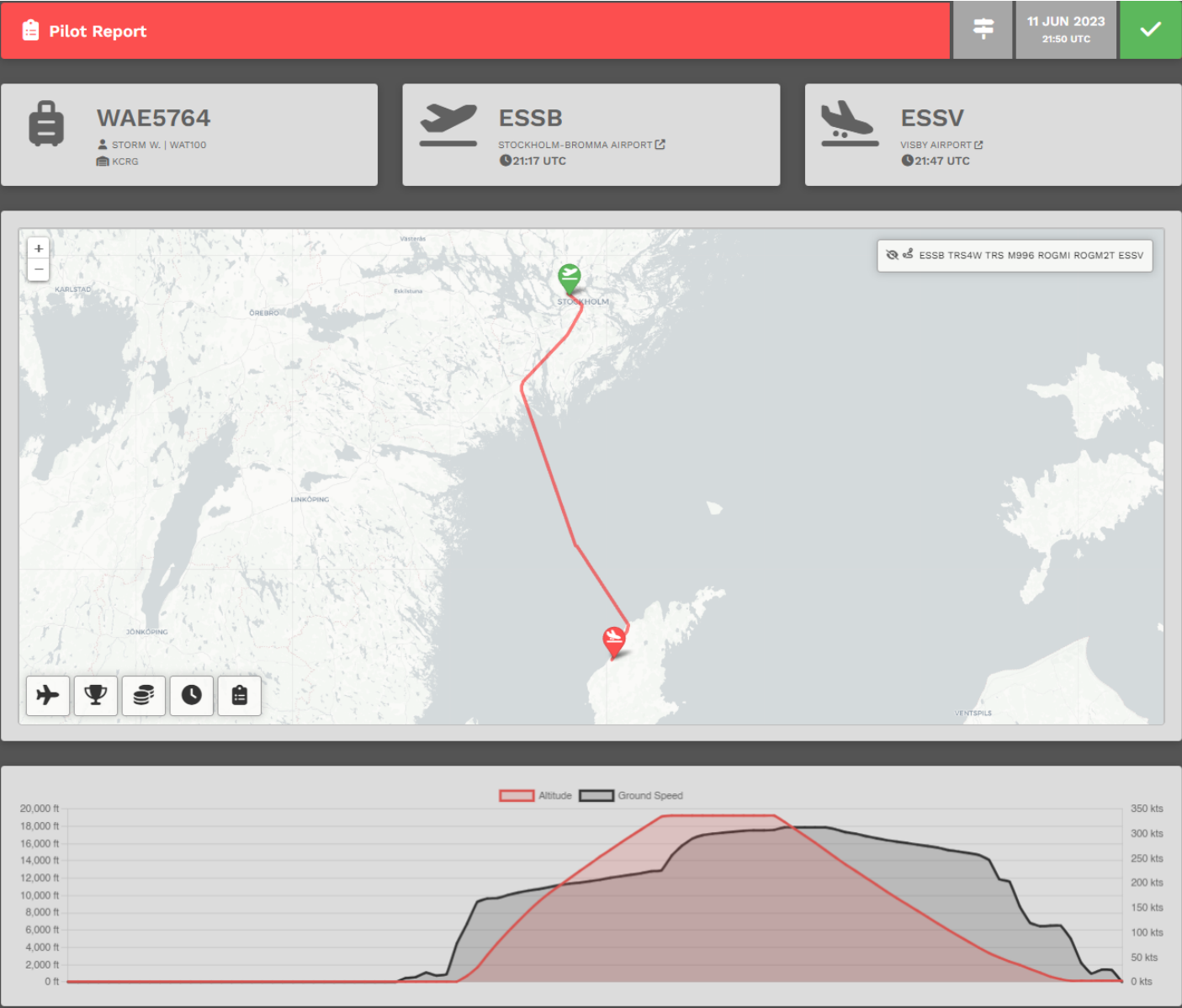
After doing so, the screen below will open. Here, you'll be able to see your 20 most recent PIREPs in *Summary Form*. Each column contains a piece of data about your flight. To see more detail about a specific flight, click its *Flight Number* in the **Flight** column – or – the colored box [green, yellow or red] in the far right-hand column.

Flight	Departure	Arrival	Aircraft	Load	Time	Distance	Landing	Points	Date ▾	
✈ WAE5764	✈ ESSB	✈ ESSV	✈ SF50	👤 5	🕒 00:29	📏 120	👤 -68	🏆 14	📅 11 JUN 2023	✓
🕒 DAL8678	✈ KJAX	✈ KBOS	✈ A320	👤 106	🕒 02:09	📏 909	👤 -349	🏆 28	📅 11 JUN 2023	✓
✈ SIL3052	✈ KCMX	✈ KORD	✈ AT46	👤 45	🕒 01:18	📏 363	👤 -180	🏆 31	📅 10 JUN 2023	✓
🕒 DAL7670	✈ KSRQ	✈ KJAX	✈ E175	👤 59	🕒 00:52	📏 295	👤 -251	🏆 14	📅 10 JUN 2023	✓
⚙ WAX6754	✈ KTEX	✈ KSRQ	✈ C700	👤 10	🕒 03:29	📏 1,507	👤 -98	🏆 42	📅 06 JUN 2023	✓
⚙ WAX9368	✈ KATL	✈ KTEX	✈ CL60	👤 7	🕒 03:17	📏 1,281	👤 -131	🏆 43	📅 05 JUN 2023	✓
✈ WAE3592	✈ YSSY	✈ YARM	✈ SF50	👤 5	🕒 00:52	📏 217	👤 -75	🏆 17	📅 05 JUN 2023	✓
✈ WAE4226	✈ EFHN	✈ ESSB	✈ SF50	👤 4	🕒 00:44	📏 180	👤 -56	🏆 16	📅 04 JUN 2023	✓
✈ WAE9576	✈ EFHF	✈ EFHN	✈ SF50	👤 5	🕒 00:22	📏 78	👤 -85	🏆 13	📅 04 JUN 2023	✓
⚙ WAX4812	✈ KJAX	✈ KCRG	✈ C172	👤 3	🕒 00:07	📏 15	👤 -168	🏆 18	📅 22 MAY 2023	✓
⚙ WAX6580	✈ KCRG	✈ KJAX	✈ C172	👤 2	🕒 00:07	📏 13	👤 -157	🏆 19	📅 22 MAY 2023	✓
⚙ WAX5144	✈ KCRG	✈ KJAX	✈ C172	👤 2	🕒 00:09	📏 13	👤 -137	🏆 19	📅 19 MAY 2023	⚠
✈ WAE3888	✈ TJSJ	✈ KJAX	✈ E175	👤 49	🕒 02:54	📏 1,213	👤 -335	🏆 34	📅 16 MAY 2023	✓
✈ WAE1799	✈ KCLL	✈ KHOU	✈ BE36	👤 5	🕒 00:36	📏 102	👤 -92	🏆 15	📅 15 MAY 2023	✓
✈ WAE8679	✈ SBEG	✈ TJSJ	✈ E175	👤 64	🕒 03:34	📏 1,513	👤 -383	🏆 38	📅 11 MAY 2023	✓
✈ WAE4763	✈ SBSJ	✈ SBEG	✈ E175	👤 77	🕒 03:57	📏 1,567	👤 -395	🏆 42	📅 10 MAY 2023	✓
✈ WAE4448	✈ KGRB	✈ KCMX	✈ AT46	👤 47	🕒 00:51	📏 224	👤 -230	🏆 17	📅 08 MAY 2023	✓
✈ WAE7017	✈ KMIA	✈ MYGF	✈ PC12	👤 8	🕒 00:41	📏 144	👤 -165	🏆 17	📅 08 MAY 2023	✓
✈ WAE234	✈ KGRK	✈ KCLL	✈ BE36	👤 4	🕒 00:36	📏 90	👤 -49	🏆 13	📅 07 MAY 2023	✓
✈ WAE4302	✈ KORD	✈ KGRB	✈ AT76	👤 68	🕒 00:45	📏 169	👤 -148	🏆 19	📅 04 MAY 2023	✓
Showing 1 to 20 of 750 entries										<div>📄 Logbook ⏪ ⏩ ⏴ ⏵</div>

To view more of your PIREPS, click the arrow buttons at the bottom right of your screen.

To download a .csv file of your Logbook, click the **Logbook** button.

By clicking on the last flight listed above (WAE5764), the screen below is revealed.








There are four (4) individual sections in the **Pilot Report**.

**Section One:**

*Section One* provides an overview of your pilot report.





The top section will show icons based on specifics of your flight. Please see the icons below and what they mean.

	This is a <i>Charter Flight</i> .
	This is an <i>Event Flight</i> , and if you click on the icon, it will take you to that event in the calendar.


	This is a <i>Tour Flight</i> , and if you click on the icon, it will take you to that event in the calendar.
	This indicates that the flight was completed with <i>World Wide Persistence</i> . We recommend reading our document on this feature by <a href="#">clicking here</a> .
<div>11 JUN 2023 21:50 UTC</div>	This is the date and time that your PIREP was submitted.
	This indicates an <i>approved</i> PIREP.
	This indicates an <i>approved PIREP</i> with a diverted landing airport.
	This indicates a <i>rejected</i> PIREP.


Additionally, your flight number, along with your Pilot Name and Home Base; your Departure Airport Name and departure time; and your Arrival Airport and arrival time are listed in the boxes below the header.

Pilot Report







11 JUN 2023  
21:50 UTC






**WAE5764**  
STORM W. | WAT100  
KCRG



**ESSB**  
STOCKHOLM-BROMMA AIRPORT  
21:17 UTC

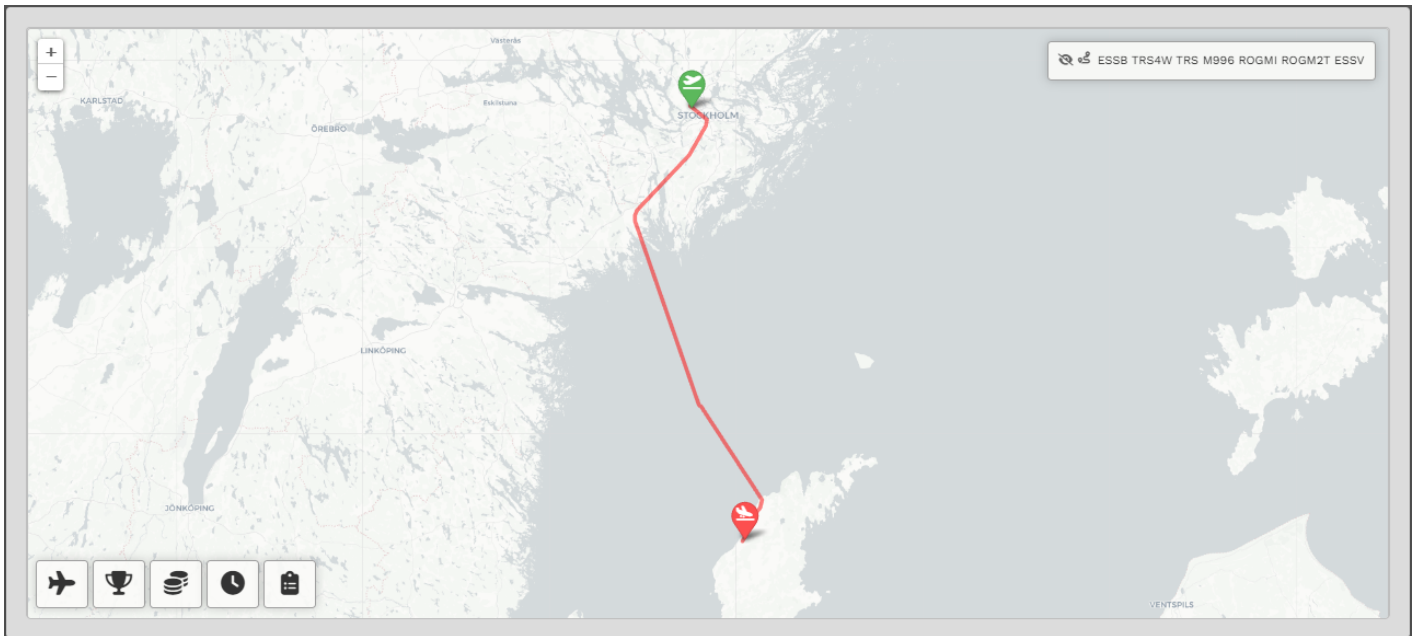


**ESSV**  
VISBY AIRPORT  
21:47 UTC

## Section Two:

*Section Two* shows the route of your flight on a map.

Use your mouse to move the map; use your *scroll wheel* – or – click the +/- icons to increase or decrease the *size* of the map.



Depending on your ACARS application and the available log information -- you can see additional information pertaining to your take off and landing.

As of January 24, 2023, we now log the take off and landing point in relation to your position reports. If you zoom into the departure or arrival airport, you can see the exact moment the airplane left the runway and when it touched down on the runway. We also log additional information such as take off speed, pitch, wind, landing rate, g-force, and more.

If the icons are centered over the airport, or there is information below missing, this means we do not have the appropriate data from the ACARS to provide the information.

Take Off	Landing
 <p>Airport</p> <p>Rotation Speed, and Pitch</p> <p>Wind Direction and Speed</p>	 <p>Airport</p> <p>Rotation Speed, and Pitch</p> <p>Wind Direction and Speed</p>

Within the map, there are four (5) buttons:

Flight Information	Points	Financials	Times	Flight Log
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*This is the only area that you can view your bonus hours and points.*

To close it, click on the **Points** button – **or** – the icon at the bottom of the pop-up.

To close it, click on the **Financials** button – **or** – the icon at the bottom of the pop-up.

To close it, click on the **Times** button - **or** - the icon at the bottom of the pop-up.

To close the **Flight Log**, click the 'X'.

**INFORMATION**

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**SF50 AIRCRAFT**

**00:29 FLIGHT TIME**

**120 nm DISTANCE FLOWN**


**-68 fpm LANDING RATE**


**14 AWARDED POINTS**



**POINTS**  
ENDING

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- 5 COMPLETED FLIGHT
- 2 120 NM FLOWN
- 2 -68 FPM LANDING RATE
- 1 FLAPS SET FOR TAKEOFF
- 1 FLAPS SET FOR LANDING
- 3 BONUS MULTIPLIER 




FINANCIALS	
5	\$2,300.00
PASSENGERS	GROSS
283 lbs	\$195.55
JET A USED	JET A COST
00:29	\$55.58
TIME	PILOT PAY
TAXES	\$172.50
AIRPORT FEES	\$70.00
GROUND FEES	\$115.00
IN-FLIGHT FEES	\$50.00
\$601.36	
REVENUE	

**TIMES**

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**20:58 UTC** BOARDING  
**21:14 UTC** PUSHBACK  
**21:17 UTC** TAKE OFF  
**21:47 UTC** LANDING  
**21:50 UTC** DEBOARDING



[illegible]

*Section Three* shows a graph of your flight route using Altitude and Ground Speed.



## Section Four

*Section Four* will contain any Comments you provided in the PIREP Comments text box in ACARS and/or the standard comment provided by Flight Operations.

Your PIREP has been automatically approved. Great flight!  
— Flight Operations on 11 JUN 2023 21:50:39 UTC



# Approved, Rejected & Diverted

A completed flight will ***automatically*** be categorized in one of the following ways:

**Manually-completed PIREPS are not allowed.**

Approved	Rejected	Diverted
		

The criteria used to make that decision is as follows.

Approved	Rejected	Diverted
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<p>The criteria for an <b>Approved</b> flight are:</p> <ul style="list-style-type: none"> <li>• You completed a flight from your planned <i>departure</i> airport to your planned <i>arrival</i> airport; and,</li> <li>• The Company's <i>Landing Rate Standard – a landing rate equal to or softer than -801 fpm</i> was <b>achieved</b>.</li> </ul> <p>All points, flight hours and pay are awarded.</p> <p>The PIREP is posted to your Logbook as being Completed   <b>Approved</b>.</p>	<p>The criteria for a <b>Rejected</b> flight are:</p> <ul style="list-style-type: none"> <li>• The Company's <i>Landing Rate Standard – a landing rate equal to or softer than -801 fpm</i> was <b>exceeded</b>; and/or,</li> <li>• The total points awarded for your flight equals -15 or more.</li> <li>• Your flight time was 00:00 hours (premature landing).</li> <li>• You used more fuel than you left the airport with (in-flight refueling); and/or you had unlimited fuel enabled.</li> <li>• You used slew mode during your flight between takeoff and landing.</li> <li>• You did <b>not</b> fly with a Walker Air Transport livery.</li> </ul> <p>No points, flight hours or pay are awarded.</p> <p>You will not be returned to the starting airport for this flight.</p> <p>The PIREP is posted to the your Logbook as being Completed   <b>Rejected</b>.</p>	<p>The criteria for an <b>Diverted</b> flight are:</p> <ul style="list-style-type: none"> <li>• You completed a flight from your planned <i>departure</i> airport to an <i>unplanned arrival</i> airport; and,</li> <li>• The Company's <i>Landing Rate Standard – a landing rate equal to or softer than -801 fpm</i> was <b>achieved</b>.</li> </ul> <p>All points, flight hours and pay are awarded.</p> <div data-bbox="1050 813 1485 1032"> <p><i>If this occurs when flying a <b>Tour</b> leg, you will <b>not</b> be advanced to the next leg. The leg will have to be reflight.</i></p> </div> <p>The PIREP is posted to your Logbook as being Completed   <b>Diverted</b>.</p>
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If you think your flight was categorized incorrectly or you'd like to ask a question about it, submit a **Help Ticket**.

# Deleting a PIREP

## How to delete your PIREP?

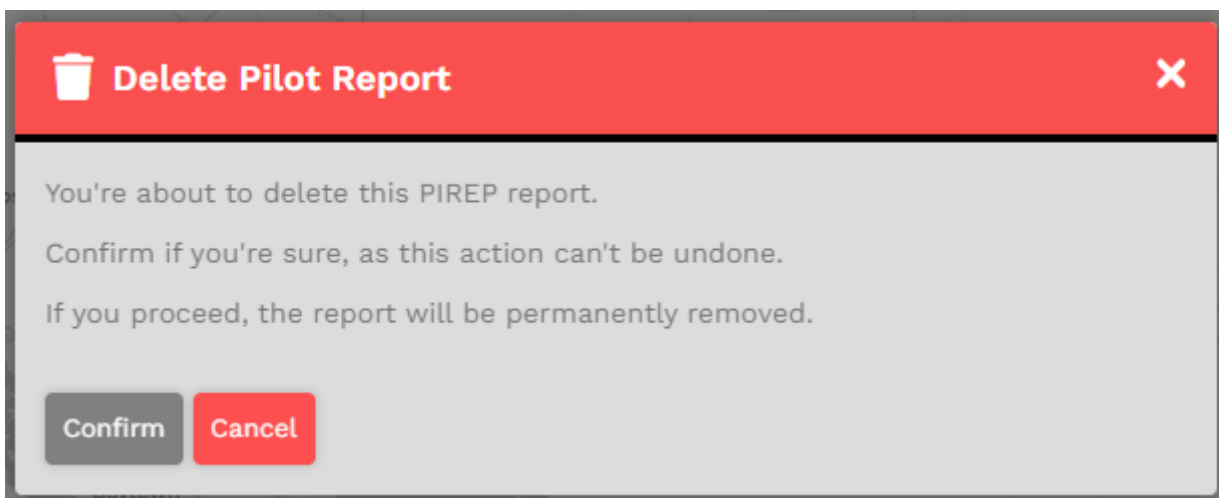
Pilots have a **72 hour** clock after submitting their flight to delete it. After that, the option is disabled and you will be unable to remove the flight.

*Staff will not remove flights for pilots that fail to use the 72 hour window.*

You can find the delete button on the top banner of your PIREP next to your submitted time (remember, you only have 72 hours.)



Click on that button and a warning will pop up asking you to confirm.



Once confirmed, the PIREP will be removed.



**Tour Flight:** if the flight deleted was your recent leg for a tour, you will be pushed back to the previous leg so that you can complete the leg again.

*This is not recoverable. If you delete your flight, it is lost for good.*

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## Restrictions

You will see a disabled trashcan on certain flights that cannot be deleted.

	<p><b>Tour Completed</b></p> <p>You cannot delete a flight if a tour is completed.</p>
	<p><b>Not the last completed flight for the Tour</b></p> <p>You cannot delete a flight unless it the most recent leg completed.</p> <p>We do not want pilots on leg 8 of a tour, and delete leg 5 and get pushed back to leg 5.</p>

# Point System

Points are awarded for each completed flight receiving an 'Approved' designation.

The number of points you earn will depend on several factors – as you can see from the categories and points awards in the chart below.

Approved	Rejected	Diverted
<p>The criteria for an <b>Approved</b> flight are:</p> <ul style="list-style-type: none"><li>• You completed a flight from your planned <i>departure</i> airport to your planned <i>arrival</i> airport; and,</li><li>• The Company's <i>Landing Rate Standard</i> – a landing rate equal to or softer than -800 fpm was <b>achieved</b>.</li></ul> <p>All points, flight hours and pay are awarded.</p> <p>The PIREP is posted to your Logbook as being Completed   <b>Approved</b>.</p>	<p>The criteria for a <b>Rejected</b> flight are:</p> <ul style="list-style-type: none"><li>• The Company's <i>Landing Rate Standard</i> – a landing rate equal to or softer than -801 fpm was <b>exceeded</b>; and/or,</li><li>• The total points awarded for your flight equals -15 or more.</li><li>• Your flight time was 00:00 hours (premature landing); and/or,</li><li>• You used more fuel than you left the airport with (in-flight refueling); and/or,</li><li>• You did <b>not</b> fly with a <i>Walker Air Transport</i> livery.</li></ul> <p>No points, flight hours or pay are awarded.</p> <p>The PIREP is posted to the your Logbook as being Completed   <b>Rejected</b>.</p>	<p>The criteria for a <b>Diverted</b> flight are:</p> <ul style="list-style-type: none"><li>• You completed a flight from your planned <i>departure</i> airport to an <i>unplanned arrival</i> airport;</li><li>• The Company's <i>Landing Rate Standard</i> – a landing rate equal to or softer than -800 fpm was <b>achieved</b>.</li></ul> <p>All points, flight hours and pay are awarded.</p> <div><p><i>If this occurs when flying a <b>Tour</b> leg, you will <b>not</b> be advanced to the next leg. The leg will have to be reflight.</i></p></div> <p>The PIREP is posted to your Logbook as being Completed   <b>Diverted</b>.</p>

*Points are calculated based on log entries from the ACARS client. If your client fails to record all the entries we require you may lose out on points. Flight Operations is unable to modify your log file.*

Microsoft Flight Simulator 2020 has a habit of not registering pilots in 'Cruise' phase due to how their altitude is determined. This will impact your log record, [please click here to read our FAQ item on this in order to ensure you get proper points awarded.](#)


Category	Points	How is it determined?
Completed Flight	+5	
Per Hour of Flight	+1	
Per 50 Nautical Miles of Flight	+1	
Completed 20-Minute Pre-Flight	+3	Pre-flight time is calculated between the log entries 'Preflight started, flying' and 'Pushing back with # of fuel'.
Flaps Position Set - Takeoff	+1	Takeoff flaps are determined by log entry 'Flaps set to' that occur <b>before</b> the log entry 'Taking off'.
Flaps Position Set - Landing	+1	Landing flaps are determined by log entry 'Flaps set to' that occur <b>after</b> the log entry 'Approaching'. The 'Approaching' log entry will not occur if you are not properly in cruise phase. Please read note above regarding MSFS 2020 and/or ensure you know how to properly use the ACARS application to set your correct cruise level.
<b>Exceed 250kts under 10,000 ft for more than 2 minutes</b>  <i>Only applicable when aircraft MTOW is <b>less than</b> 300,000lbs (136,077kgs).</i>	-5	Aircraft that have an MTOW <b>less than</b> 300,000lbs (136,077kgs). You can view the MTOW of our fleet by visiting Company > Fleet in CrewOps and viewing the MTOW column.
<b>Overspeed</b>  <i>Only deducted once regardless of number of instances of overspeeding</i>	-2	Log indicates 'Overspeed'.

<b>Time Compression</b>		<p>Log indicates 'Simulation rate set to'.</p> <p>A 15% penalty will be assessed against the total number of points earned for that flight.</p> <p><b>EXAMPLE:</b> 46 points earned – 7 point penalty (.15 × 46) = 39 points awarded.</p>
<b>Bonus Multiplier</b>		<p>The bonus multiplier helps equalize flights in all Fleet aircraft regardless of distance flown and/or cruising speed by using a proprietary algorithm and applying it to those with cruise speeds of 250kts or less and cruise speeds between 251kts and 400kts.</p>
<b>Pilots Home Airport</b>	<b>+5</b>	<p>You departed from or arrived at your Hub airport.</p>

*The MTOW for the aircraft you are flying can be found at Company > Fleet.  
This is the value we use to determine the group below you will receive points from.*

<b>Landing Rate</b>	<b>MTOW less than 12,500lbs</b>	<b>MTOW more than 12,500lbs</b>
<b>-800 fpm to -701 fpm</b>	<b>-8</b>	<b>-4</b>
<b>-700 fpm to -601 fpm</b>	<b>-6</b>	<b>-2</b>
<b>-600 fpm to -501 fpm</b>	<b>-4</b>	<b>+1</b>
<b>-500 fpm to -401 fpm</b>	<b>-2</b>	<b>+2</b>
<b>-400 fpm to -300 fpm</b>	<b>+1</b>	<b>+4</b>
<b>-300 fpm to -201 fpm</b>	<b>+2</b>	<b>+5</b>
<b>-200 fpm to -151 fpm</b>	<b>+3</b>	<b>+5</b>
<b>-150 fpm</b>	<b>+100</b>	<b>+100</b>

-149 fpm to -101 fpm	+4	+3
-100 fpm to 0 fpm	+5	+2



*If you happen to be lucky enough to land the illustrious -150fpm. You will be awarded with our super special "BUTTER!" badge and 100 points! Now, we must state for legal reasons that a -150fpm is not the holy grail landing you need to aim for in every single aircraft. Doing this can result in gear breakage, spoilers not activating, autobrakes sitting around, and well, the plane not working right. We warned you!*

Here are some examples illustrating how these category points factor into each completed flight.

1	2	3
<div> <div> <div>FLIGHT INFORMATION</div> <div> A21N AIRCRAFT  08:38 FLIGHT TIME  3,254 nm DISTANCE FLOWN  -118 fpm LANDING RATE  88 AWARDED POINTS </div> <div>✈</div> </div> <div> <div>POINTS</div> <div> 5 COMPLETED FLIGHT  8 8 HOUR FLIGHT TIME  65 3254 NM FLOWN  5 -118 FPM LANDING RATE  3 COMPLETED 20 MINUTE PREFLIGHT  1 FLAPS SET FOR TAKEOFF  1 FLAPS SET FOR LANDING </div> <div>🏆</div> </div> </div>	<div> <div> <div>FLIGHT INFORMATION</div> <div> BE35 AIRCRAFT  00:19 FLIGHT TIME  25 nm DISTANCE FLOWN  -181 fpm LANDING RATE  15 AWARDED POINTS </div> <div>✈</div> </div> <div> <div>POINTS</div> <div> 5 COMPLETED FLIGHT  5 -181 FPM LANDING RATE  1 FLAPS SET FOR TAKEOFF  1 FLAPS SET FOR LANDING  3 BONUS MULTIPLIER 1 </div> <div>🏆</div> </div> </div>	<div> <div> <div>FLIGHT INFORMATION</div> <div> E55P AIRCRAFT  03:30 FLIGHT TIME  1,271 nm DISTANCE FLOWN  -32 fpm LANDING RATE  44 AWARDED POINTS </div> <div>✈</div> </div> <div> <div>POINTS</div> <div> 5 COMPLETED FLIGHT  3 3 HOUR FLIGHT TIME  25 1271 NM FLOWN  5 PILOT'S HUB AIRPORT  2 -32 FPM LANDING RATE  3 COMPLETED 20 MINUTE PREFLIGHT  1 FLAPS SET FOR TAKEOFF </div> <div>🏆</div> </div> </div>

If you think your flight was graded incorrectly – **or** – you'd like to ask a question, submit a **Help Ticket**.



# Manual PIREPS

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**TL;DR: Manual PIREPS are **not** allowed.**

Data generated by your flight simulator about your flight is transferred, via ACARS, to our automated *Flight Data System* for processing. It's that data transfer that enables us to create the PIREP you see and what's posted in your **logbook**.

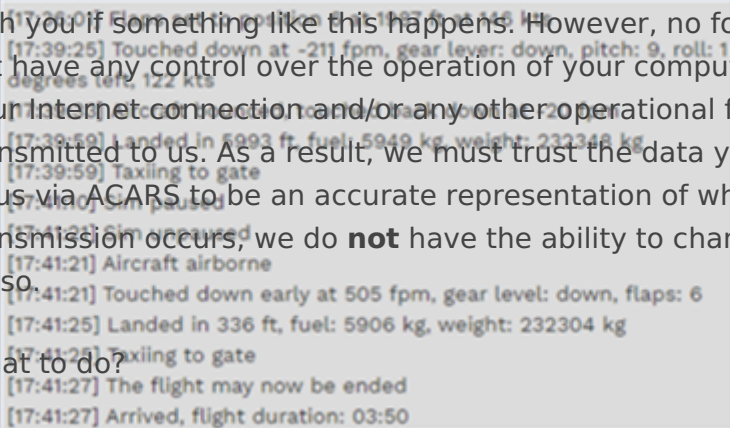
The control inputs you make in your flight simulator while flying are the only manual elements of the data recording and transmission process – everything else is data driven.

We recognize, however, there could be an occasion where something doesn't look right at the end of your flight. In the example illustrated below, something was obviously amiss – it's not possible to be taxiing to the gate, and, after a brief pause, becoming airborne again.

While exceedingly rare, these kinds of anomalies *can* occasionally occur. We certainly sympathize with you if something like this happens. However, no formal review process exists because we do not have any control over the operation of your computer, your flight simulator, the stability of your Internet connection and/or any other operational factors affecting how data is collected and transmitted to us. As a result, we must trust the data your flight simulator generates and transmits to us via ACARS to be an accurate representation of what occurred during your flight. After that transmission occurs, we do **not** have the ability to change or alter any flight data nor will we ever do so.

What to do?

Simply stated, you'll need to reply that flight.



```
[17:39:01] Flown with max fuel 11927 lbs at 445 kts
[17:39:25] Touched down at -211 fpm, gear lever: down, pitch: 9, roll: 1
degrees left, 122 kts
[17:39:59] Landed in 5993 ft, fuel: 5949 kg, weight: 232348 kg
[17:39:59] Taxiing to gate
[17:41:00] Sim paused
[17:41:21] Aircraft airborne
[17:41:21] Touched down early at 505 fpm, gear level: down, flaps: 6
[17:41:25] Landed in 336 ft, fuel: 5906 kg, weight: 232304 kg
[17:41:25] Taxiing to gate
[17:41:27] The flight may now be ended
[17:41:27] Arrived, flight duration: 03:50
```