

# Overview

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*Discord* is an instant messaging and VoIP application and digital distribution platform designed for creating online communities. We use it primarily as a communications tool – to connect and interact with our Pilots in real-time.

*While joining the company's Discord is not mandatory, it's **strongly encouraged**.*

*Lurkers are always welcome! Be as active as you desire. Having an active or lurking presence in our Discord is a wonderful way to stay up to date on Company developments and actively engage with your fellow Pilots.*

To join the discord, click **Discord** in the menu under your name in the *Navigation Bar* on the *Crew Operations* website.

You may also submit a **Help Ticket** for assistance.

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