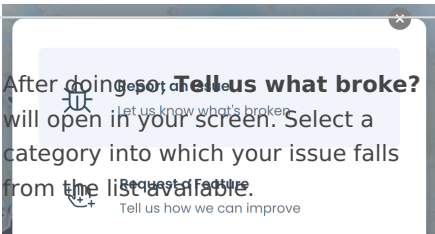
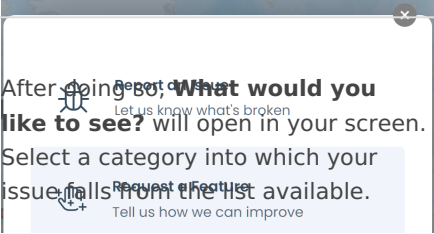
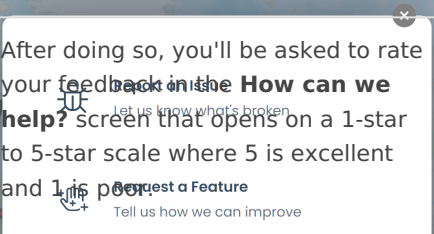


Help – Submit A Ticket

Submitting a **Help Ticket** is how you can report an issue, request a feature and/or leave us feedback.

Click **Help > SUBMIT A TICKET** from anywhere in *Crew Ops* via the toolbar at the top to do so.

Report An Issue	Request A Feature	Leave Us Feedback
<p>After clicking Submit A Ticket, this will open in your screen. To <i>report an issue</i>, click Report an Issue.</p>  <p>After doing so, Tell us what broke? will open in your screen. Select a category into which your issue falls from the list available.</p> <p>Select a category</p> <p>After selecting a category, let us know more about the issue by describing it to us in the Please provide as much detail as possible Text Box. If necessary, you may also attach a file and/or a photo.</p> <p>Click the Submit button.</p> <p>After your submission, a Thank You message will appear on your screen signifying your Help Ticket has been submitted.</p> <p>Revision #5 Created 16 January 2022 21:40:39 Updated 23 July 2023 14:11:06 by WAT1076 Cedric T.</p>	<p>After clicking Submit A Ticket, this will open in your screen. To <i>request a feature</i>, click Request a Feature.</p>  <p>After doing so, What would you like to see? will open in your screen. Select a category into which your issue falls from the list available.</p> <p>Select a category</p> <p>After selecting a category, let us know more about your feature request by describing it to us in the Please provide as much detail as possible Text Box. If necessary, you may also attach a file and/or a photo.</p> <p>Click the Submit Button.</p> <p>After your submission, a Thank You message will appear on your screen signifying your Help Ticket has been submitted.</p>	<p>After clicking Submit A Ticket, this will open in your screen. To leave us feedback, click Leave us Feedback.</p>  <p>After doing so, you'll be asked to rate your feedback in the How can we help? screen that opens on a 1-star to 5-star scale where 5 is excellent and 1 is poor.</p> <p>How can we help?</p> <p>After providing your rating, let us know how we can help by describing it in the Leave us your comment Text Box.</p> <p>Click the Send feedback button.</p> <p>After your submission, a Thank You message will appear on your screen signifying your Help Ticket has been submitted.</p>