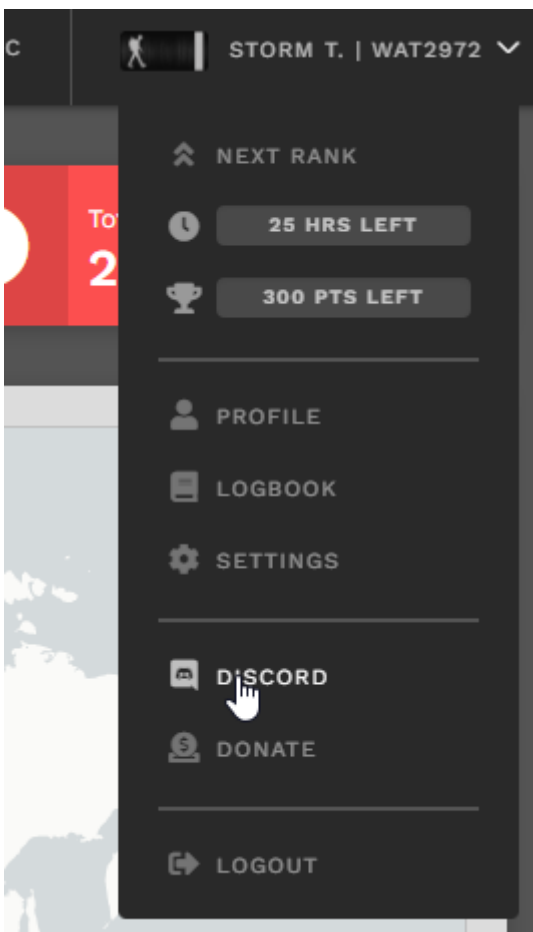


Discord FAQ

Answers to general questions you may have about *Discord*, its features and how it works may be found [here](#).

I've never used *Discord* before. How do I get started?

The first thing to do is join our *Discord*. You can do that by logging into CrewOps, clicking your name in the top right, and choosing 'Discord' at the bottom.



If you have issues, submit a **Help Ticket**.









After having your online ID activated, scroll though the *Groups* and *Channels* you encounter to get a feel for what’s being posted in each one. And then, post away and allow your fellow Pilots to get to know you...

How do I interact with others in *Discord*?

How to use *Discord* is well beyond our ability to describe here - however, there are any number of online resources you can access to help you ‘fill in the blanks’, so to speak. In your browser, enter the phrase ‘how to use *Discord*’ or something similar – and select any of the many items that appear to learn more.

What does the color of someone’s company ID mean?



We use the color of a Pilot’s ID in *Discord* to acknowledge a variety of roles | designations within the company.

ID Color	Position and Role
 Gold	These pilots are Founders who helped Storm build <i>Walker Air Transport</i> .
 Red	These pilots in the Business Office help Storm with the day-to-day management of the Company.
 Yellow	These pilots serve as Marshallers and provide information and guidance to all.
 Orange	These pilots are members of our Paintshop and assist in creating liveries for the Walker fleet.
 Blue	These pilots are Private Pilot's License holders (PPL) in the real world.
 Green	These pilots are students pursuing their Private Pilot's License in the real world.
 Turquoise	These pilots are members of the Patreon program who help support the company
	These are members of the Pilots of the company.

Receiving Pilot Roles in *Discord*

If you’re a *Student* or *Private Pilot* in real life and would like to have your company ID’s

appearance reflect that designation in *Discord* like below

SAMPLE - Student Pilot	SAMPLE - Private Pilot
	
Student Pilot: <ul style="list-style-type: none">• DM a member of the <i>Business Office</i> on Discord• (and make sure to include your name and WAT Pilot ID); and,• Provide a copy of your <i>Student License</i> (block out your mailing address information) – or – for those outside the US, something of an equivalent nature to validate your status. The name on your license must be visible and must match the name you have on-file with the virtual airline. <p>Your license must be valid and not expired.</p>	Private Pilot: <ul style="list-style-type: none">• DM a member of the <i>Business Office</i> on Discord (and make sure to include your name and WAT Pilot ID); and,• Provide a copy of your <i>Pilot License</i> (block out your mailing address information) to show you hold, at a minimum, a Private Pilot endorsement. The name on your license must be visible and must match the name you have on-file with the virtual airline. <p>Your license must be valid and not expired.</p>

*If you'd rather **not** submit a copy of your license for either designation, that's your decision. However, you can't obtain the roles in Discord without verifying you're either a Student or Licensed Pilot.*

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