

# Discord

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# Overview

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*Discord* is an instant messaging and VoIP application and digital distribution platform designed for creating online communities. We use it primarily as a communications tool – to connect and interact with our Pilots in real-time.

*While joining the company's Discord is not mandatory, it's **strongly encouraged**.*

*Lurkers are always welcome! Be as active as you desire. Having an active or lurking presence in our Discord is a wonderful way to stay up to date on Company developments and actively engage with your fellow Pilots.*

To join the discord, click **Discord** in the menu under your name in the *Navigation Bar* on the *Crew Operations* website.

You may also submit a **Help Ticket** for assistance.

# Behavior Guidelines

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Our *Discord* is an online, public forum and may only be accessed by a member of our community – in other words, a Company Pilot. As such, in addition to having your behavior meet the Standards set forth within our **Code of Conduct**, it should also conform to those general *Behavior Guidelines* listed below.

*Because we have an international community, we've chosen to do what the aviation community has done by adopting English as the official language of our Discord.*

When on our *Discord*...

- Follow all Staff instructions immediately – and at all times.
- Do not ping Staff Members for trivial or inconsequential reasons.
- Do not ping more than four (4) people at once – or ping members randomly (unless in a Group Flight).
- You need to be *at least* 16 years old to use our *Discord*.
- Respect the privacy of others. Do not share personal information – yours or that of others.
- Remain on topic and use our channels correctly.
- Community members are free to express themselves openly and give constructive criticism and feedback. When doing so, we expect those interactions to be civil and respectful.
- Be welcoming, kind, respectful and considerate of other Users at all times. Bullying, threatening and/or harassing anyone in any way is not tolerated.
- Do not promote your own content by posting personal *Discord* Server Invite links or codes. The only Server Invite links or codes allowed are those for official *Discords* or industry communities.
- NSFW (Not Suitable For Work) content is not allowed under any circumstances. Content is expected to be suitable for all ages at all times.
- Do not advertise (buy, sell or trade ) and/or give anything away without first obtaining permission from the Business Office staff (Red names).
- Leave moderating to the Marshalls. Avoid engaging in back-seat moderating.
- These rules may vary at any time. Marshalls reserve the right to warn and ban Users at their discretion.
- The most important rule of all is to have fun!

# Groups & Channels

There are a number of *Groups* and *Channels* within our *Discord*. They are as follows:

*Our Discord is dynamic and subject to change at any time to better serve the needs of our pilot community. As such, the Groups and Channels listed below may **not** be 100% accurate at the time they're viewed. The list will be updated periodically, though **not** on a regularly-scheduled basis. Login to our Discord to view the current list.*

Channel	Description
<b>Walker Air Transport</b>	<b>Access: All Pilots</b>
events	Posts on upcoming Walker Events
liveries	Updates when we add or update liveries
news	General news from the flight simulation community
notams	Communications and updates intended for the entire pilot community <b>NOTE:</b> NOTAM = Notice To All Missions
info	Section containing high-level information about the general running of the company
roles	Section allowing a pilot to join optional channels in the Discord
<b>Squawk</b>	<b>Access: All Pilots</b>
lounge	Voice chat with others in our community
group flight	Fly with others in the community - Group 1
group flight 2	Fly with others in the community - Group 2
live flight	Share your flight with the community - Group 1
live flight 2	Share your flight with the community - Group 2

other-games-live	Share your other gameplay with the community
<b>Community</b>	<b>Access: All Pilots</b>
general	Anything related to flight simulation
hardware	Anything related to computer or flight sim hardware
live-streaming	A place to post YouTube or Twitch Streams
memes	Anything funny or interesting that you'd like to share
real-life	Anything related to real life you wish to share
screenshots	Screen shots of anything related to flight simulation
support	Ask for help – <b>for VA-related matters only</b>
videos	A place to share videos of anything aviation-related

The Groups noted below have sub-channels which haven't been listed. To view them in *Discord*, click on the Group's *name*.

*If you cannot see these channels and want to join them, please head over to #roles and select the necessary icons.*

<b>ATC Networks</b>	<b>Access: All Pilots (Signup in #roles required)</b>
ivao	Any discussions related to the IVAO network
pilotedge	Any discussions related to the PilotEdge network
vatsim-atc	Any discussions related to controlling on the VATSIM network
vatsim-calendar	Update feed on VATSIM events happening on the network
vatsim-amas	Any discussions related to flying on the VATSIM network in the Americas
vatsim-apac	Any discussions related to flying on the VATSIM network in Asia Pacific

vatsim-emas	Any discussions related to flying on the VATSIM network in Europe, Middle East and Africa
<b>MSFS</b>	<b>Access: All Pilots (Signup in #roles required)</b>
msfs-general	General discussions and support related to Microsoft Flight Simulator 2020
msfs-aircraft	Aircraft add-on discussions (payware and freeware) related to Microsoft Flight Simulator 2020
msfs-plugins	General add-on discussions (payware and freeware) related to Microsoft Flight Simulator 2020
msfs-scenery	Scenery add-on discussions (payware and freeware) related to Microsoft Flight Simulator 2020
<b>P3D</b>	<b>Access: All Pilots (Signup in #roles required)</b>
p3d-general	General discussions and support related to Lockheed Martin's Prepar3D
p3d-aircraft	Aircraft add-on discussions (payware and freeware) related to Lockheed Martin's Prepar3D
p3d-plugins	General add-on discussions (payware and freeware) related to Lockheed Martin's Prepar3D
p3d-scenery	Scenery add-on discussions (payware and freeware) related to Lockheed Martin's Prepar3D
<b>X-Plane 11</b>	<b>Access: All Pilots (Signup in #roles required)</b>
xp11-general	General discussions and support related to Laminar Research's X-Plane 11
xp11-aircraft	Aircraft add-on discussions (payware and freeware) related to X-Plane 11
xp11-plugins	General add-on discussions (payware and freeware) related to X-Plane 11
xp11-scenery	Scenery add-on discussions (payware and freeware) related to X-Plane 11
<b>X-Plane 12</b>	<b>Access: All Pilots (Signup in #roles required)</b>
xp12-general	General discussions and support related to Laminar Research's X-Plane 12

xp12-aircraft	Aircraft add-on discussions (payware and freeware) related to X-Plane 12
xp12-plugins	General add-on discussions (payware and freeware) related to X-Plane 12
xp12-scenery	Scenery add-on discussions (payware and freeware) related to X-Plane 12
<b>Licensed Pilots</b>	<b>Access: Selected channels limited to Student and Licensed Pilots</b>
pilot-talk	Chat about piloting with company pilots having real-world credentials.
photos-videos	Photos and videos shared by pilots
training-help	Discussions for training, non-pilots are limited to view-only
training-room-1	Voice and video call channel for pilots learning and being trained by others in the community
training-room-2	Voice and video call channel for pilots learning and being trained by others in the community
<b>Other Games</b>	
Multiple Channels	Channels for popular games in the community, as well as a general catch all for other games

*Active comments in any Group or Channel will make its name appear in **bold print**. If you are tagged in any channel, a **number in red circle** will appear beside it.*

# Discord FAQ

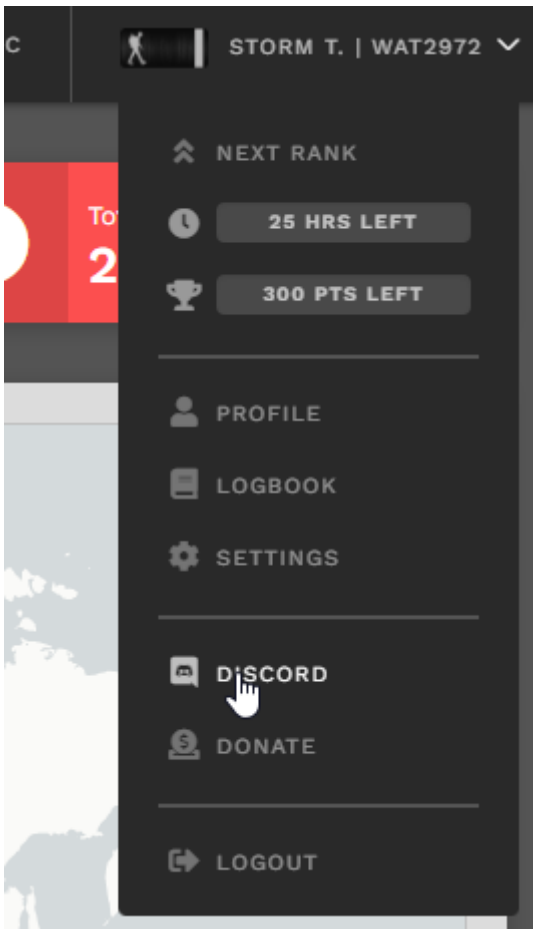
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**Answers to general questions you may have about *Discord*, its features and how it works may be found [here](#).**

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## I've never used *Discord* before. How do I get started?

The first thing to do is join our *Discord*. You can do that by logging into CrewOps, clicking your name in the top right, and choosing 'Discord' at the bottom.



If you have issues, submit a **Help Ticket**.









After having your online ID activated, scroll though the *Groups* and *Channels* you encounter to get a feel for what’s being posted in each one. And then, post away and allow your fellow Pilots to get to know you...

## How do I interact with others in *Discord*?

How to use *Discord* is well beyond our ability to describe here - however, there are any number of online resources you can access to help you ‘fill in the blanks’, so to speak. In your browser, enter the phrase ‘how to use *Discord*’ or something similar – and select any of the many items that appear to learn more.

## What does the color of someone’s company ID mean?



We use the color of a Pilot’s ID in *Discord* to acknowledge a variety of roles | designations within the company.

ID Color	Position and Role
 Gold	These pilots are <b>Founders</b> who helped Storm build <i>Walker Air Transport</i> .
 Red	These pilots in the <b>Business Office</b> help Storm with the day-to-day management of the Company.
 Yellow	These pilots serve as <b>Marshallers</b> and provide information and guidance to all.
 Orange	These pilots are members of our <b>Paintshop</b> and assist in creating liveries for the Walker fleet.
 Blue	These pilots are <b>Private Pilot's License</b> holders (PPL) in the real world.
 Green	These pilots are <b>students pursuing their Private Pilot's License</b> in the real world.
 Turquoise	These pilots are <b>members of the Patreon program</b> who help support the company
	These are members of the <b>Pilots</b> of the company.

## Receiving Pilot Roles in *Discord*

If you’re a *Student* or *Private Pilot* in real life and would like to have your company ID’s

appearance reflect that designation in *Discord* like below

SAMPLE - Student Pilot	SAMPLE - Private Pilot
<div>here's what you need to do</div> <div>WAT499 Sam W. </div>	<div>WAT1509 Alex W. </div>
<div>Student Pilot:</div> <div><ul style="list-style-type: none"><li>DM a member of the <i>Business Office</i> on Discord</li><li>(and make sure to include your name and WAT Pilot ID); and,</li><li>Provide a copy of your <i>Student License</i> (block out your mailing address information) – or – for those outside the US, something of an equivalent nature to validate your status. The name on your license <b>must</b> be visible and <b>must</b> match the name you have on-file with the virtual airline.</li></ul><p>Your license must be valid and <b>not</b> expired.</p></div>	<div>Private Pilot:</div> <div><ul style="list-style-type: none"><li>DM a member of the <i>Business Office</i> on Discord (and make sure to include your name and WAT Pilot ID); and,</li><li>Provide a copy of your <i>Pilot License</i> (block out your mailing address information) to show you hold, at a minimum, a Private Pilot endorsement. The name on your license <b>must</b> be visible and <b>must</b> match the name you have on-file with the virtual airline.</li></ul><p>Your license must be valid and <b>not</b> expired.</p></div>

If you'd rather **not** submit a copy of your license for either designation, that's your decision. However, you can't obtain the roles in *Discord* without verifying you're either a Student or Licensed Pilot.