Diversions & Emergencies

If you experience an in-flight emergency, or you simply *have* to divert to another airport, treat it as a real life experience.

You may find the information below helpful in your recovery planning.

Worldwide Persistence	If You Stop ACARS and Submit PIREP	If You Do Not Stop ACARS
Divert to Departure Airport		
Cancel your flight and re-start it.		
Divert to Any Other Airport		
Disabled	Your flight will be classified as **Diverted**. The Starting point for the next flight: • **Cargo** *and* **Scheduled** flights: The nearest airport to where you landed having Cargo and/or Scheduled flights. If, however, the airport at which you landed *has* those flights available, you'll remain there. • **Charter** flights: Pilot discretion. The flight's hours, distance and points will be calculated from your Departure airport to *this* airport – **not** the Arrival airport noted in your Bid. **EXAMPLE:** *If you fly from KJAX to KDAL and land at KATL, you'll only get hours, distance and points for KJAX to KATL.*	**For Aircraft with *Autosave*** Settle what needs to be done, restart the SIM and continue to your planned **Arrival** airport. ACARS will reacquire your simulator and continue pushing data to our *Flight Data System*. Based upon your landing rate and flight duration, the flight will be classified as either **Approved** or **Rejected**. The Starting point for the next flight: • **Cargo** and **Scheduled** flights: The planned **Arrival** airport. • *Charter* flights: Pilot discretion. **For Aircraft without *Autosave*** Cancel your flight and re-start it.

Enabled	Your flight will be classified as **Diverted.** The Starting point for the next flight: **Cargo**, **Charter** *and* **Scheduled** flights: The airport to which you diverted. **EXAMPLE:** *If you fly from KJAX to KDAL and land at KATL, the departure airport for your next flight will be KATL.*	

Once you arrive at your final destination and land, take a moment to review the **Flight Log** to ensure its entries appear to be normal *and* logically sequenced.

If Log Entries appear...	Action Step
Normal	Submit the PIREP. As noted above, if your landing has **not** exceeded the Company's *Landing Rate Standard* and meets all other **flight-related criteria**, it'll be automatically approved.
Not Normal	Click **Cancel**. ***Manual PIREPS are not allowed under any conditions.***

PIREP REVIEWS: *We certainly sympathize with you if something appears abnormal in your PIREP. However, we do not have any control over the operation and functionality of your computer, the stability of your flight simulator and addons, the performance of your Internet connection or any other operational factors affecting how data is collected and transmitted to us. As a result, we must trust the data your flight simulator generates and transmits to us via ACARS to be an accurate representation of what occurred during your flight. After that transmission occurs, we do not have the ability to change or alter any flight data nor will we ever do so.*

Afterwards, if you review the PIREP *and* flight tracker **Map**, you'll see you landed at an interim airport and subsequently continued on to your final destination.

If you experience difficulties with this process or *ACARS,* submit a **Help Ticket** for assistance.

> *Make it a habit to check your Flight Log immediately before and after takeoff – and regularly throughout your flight – in order to avoid time-wasting instances like this resulting in rejected PIREPS.*

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