

Account Deletion Policy

Walker Air Transport does not delete pilot accounts except in the following circumstances:

- The pilot submits a request for account deletion.
- The pilot deletes their own account through the account settings page.
- The account has remained inactive and has not been logged into for a period of three (3) years.

Accounts that have been retired due to inactivity are not permanently deleted immediately. If you return and find your account marked as retired, simply log in to CrewOps and follow the automated reactivation process.

Our staff does not manually reactivate accounts except in situations where a specific issue prevents self-service reactivation, such as no longer having access to the email address associated with the account.

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